

WELCOMING YOU BACK SAFELY!

We want to thank you for all your support and are so excited to welcome you back to the theatre. We take our responsibility to minimize the risk of exposure to COVID-19 very seriously and need your help to ensure that everyone can enjoy the performance safely.

The following are requirements to attend the theatre:

Proof of Full Vaccination (12 and up) along with a piece of government issued ID to enter the theatre

This is VERY important and if you forget to bring this then our ushers will have to turn you away. No exceptions or exemptions will be made. This rule applies to audience members, artists, staff, volunteers, EVERYBODY. You can download your enhanced vaccine certificate at <https://covid19.ontariohealth.ca>

Bring a mask.

We require you to wear a mask at all times while you're inside the theatre. Even in your seat, we ask that your mask stays on.

You will be required to comply with our COVID-19 Safety Plan.

We require the full cooperation of all patrons, staff, volunteers, and artists to ensure a safe theatre experience for everyone. Our team reserves the right to remove any individual found to be non-compliant with our Health and Safety policies and procedures.

Contact Tracing Form

If we do not have an email or phone number contact information we may request that you fill out a contact information form. This is for your safety and ours.

Please be patient with us and expect some delays.

This is all new for us too! Please allow extra time to go through screening and entry procedures and be patient with our staff and volunteers as they work to keep us all safe.

Arriving at the Theatre

- Please ensure you have all your documents ready before entering the venue. Patrons are asked to arrive 20 minutes before performances to allow enough time for front of house staff to check documents and tickets.
- Your proof of vaccine and ID will be verified first and then your tickets will be scanned as usual.

Ventilation and Cleaning Protocols

- In preparing for safe reintroduction of live audiences to the building there is a state-of-the-art ventilation systems at the Wychwood Theatre as part of Artscape Barns support an above average air quality and sanitization.
- Enhanced cleaning and sanitation protocols are in place before, during and after each performance with common contact surface areas and hand sanitizers available throughout the venue.
- “No touch” sinks are available in all washrooms.

For the safety of all; patrons under quarantine or in required isolation, or who have been exposed or have come in contact with someone with COVID-19, are experiencing any symptoms of COVID-19 or have tested positive for COVID-19, **must not come to the theatre**. Please contact *T.Y.T. Theatre* by email at admin@tytttheatre.com discuss exchange credit options.